KCA timelines policy:

KCA	**Deadline for Customer opening***	**Design to start ___ months prior to Deadline**
Sales office	Prior to launch of MP	9 m
Show flat / office	Prior to launch of MP (for show flat); with entrance lobby (see timelines below for sample office in Supremus)	9 m
Entry gate of MP/neighbourhood	12 months from launch of MP / relevant special saleable building (+2 months for every level of basement / podium this is located on, subject to max. addition of 4 months)	12 m
Entrance Lobby of first building in MP (and any special saleable buildings)	15 months from launch of MP / relevant special saleable building (+2 months for every level of basement / podium this is located on, subject to max. addition of 4 months)	12 m
Club house	24 months from launch of MP (+2 months for every level of basement / podium this is located on, subject to max. addition of 4 months)	12-15 m
Office KCAs other than show office and entrance lobby eg. Food court, F&B retail, co-working space	6 months before schedule completion of the first wing in the MP	12-15 m
Other vital public areas eg. Mandir, Theatre (@ Geeta Cinema)	Prior to start of first possession in MP	12 m

* post all snagging / corrections

Notes:

a. KCA's include adjacent linked landscape areas (including swimming pool) and the aforesaid timelines also cover the same.
b. KCA readiness means readiness in a manner which can be showcased to customer i.e. with good access and external views (if applicable / internal flex).
c. Any non-permanent KCA (i.e. which will be required to be demolished or significantly changed at later date) should have a minimum life span of 5 years from date of opening, else said KCA should not be done. This should be done finalized by OS taking into account Execution Strategy, logistics and other considerations.
d. Once KCA is ready, it will be handed over to HPM. Thereafter, no works are allowed to be done in the KCA area during normal customer visit times (9 am – 9 pm on all days, except

Monday; Monday is not a customer visit day). If works are required to be done during customer hours, prior approval of HPM + Sales is required so that customer impact is minimized.
The aforesaid KCA timelines are determined so as to support sales. If Design, OS or RCEO feel that a KCA will not add sales value (commensurate to the expense incurred) OR that access to it will not be feasible OR such KCA will delay OC of the concerned wing/building, KCA timelines can be deferred (subject to all relevant KCAs being ready within 4 months of OC of first wing which is expected to use that KCA) with consent of RCEO.